

Superior Performance, Unconcomprised Integrity, Proactive Solutions





Our commonsense approach strategically evaluates and manages your security requirements using customized solutions.





Letter of Introduction

Frontline Security Services LLC (Frontline), welcomes this opportunity to present our Capability Statement to potential partners and customers. Our approach to every transaction has always been to achieve excellence of the highest quality in terms of providing superior performance with uncompromised integrity and proactive solutions that are cost efficient to our valued customers.

From the very inception, we have answered the call to exceed our customers' expectations. Frontline has the expertise and resources to ensure that we meet the security needs of our customer's in functionality, efficiency, and quality assurance.

Through synergistic partnerships, we are capable of providing a greater capacity in human and financial resources while limiting risk exposure. I look forward to a favorable review of Frontline's Capability Statement and ask that you please contact us if you have additional questions.

Sincerely, Devonne O. Edwards Founder/CEO



Company Overview

Our Team's Core Values

Core Value #1: Superior Performance

We will develop and implement client-centric solutions that exceed expectations by setting the standards for security and safety.

Core Value #2: Uncompromised Integrity

We are committed to honesty, complete transparency and achieving proactive solutions based on our client's needs.

Core Value #3: Proactive Solutions

We continuously seek client feedback to identify opportunities for improvement with optimal solutions through collaborations with our clients. In a field that is highly competitive, Frontline Security Services LLC (Frontline) has emerged ahead of its competitors by effectively providing superior security services to federal and state agencies, commercial, industrial, financial, and professional organizations in the National Capital Region. Founded in 2004 and headquartered in Landover, Maryland, Frontline is a minority, Serviced Disabled Veteran-Owned, small business.

Frontline is a security company that prides itself in providing uncompromised integrity. superior performance and proactive solutions that are cost efficient. Security has been our core competence since our inception. Frontline has the ability to customize a protection plan to our client's individual needs, desires, and budget limitations. Moreover, we have the immediate response capabilities to increase those levels of protection, as well as the flexibility to scale down our

services as conditions warrant. This adaptability to today's ever-changing security world provides our clients with a real-time, on call "partner!"

Frontline has established security partners such as relationships with Coastal International Security (Coastal) and QI Security Services (QI Security). Frontline currently conducts operations with Coastal and QI Security on several government security projects including the Department of Defense (DOD), the Department of Homeland Security (DHS) and the Drug **Enforcement Administration** (DEA). We are a licensed security provider in Maryland, Virginia, District of Columbia and Texas.

Our executive staff is made up of prior and retired U.S. Air Force Security Force members, U.S. Army officers, retired police officers, and season security professionals.



OUR MISSION >>>

Company Values

We strive to be a trusted leader within the security services industry. We measure our success through satisfied customers, supported staff and consistent delivery of superior performance.

OUR VISION

To be the security company of choice, providing the best value to our clients.

We will provide unparalleled value to our clients with a focus on supporting your mission and achieving your security goals. Frontline will attain growth through customer service by providing superior security program support and thus receiving outstanding performance reviews based on exceeding our client's expectations.

KEY PERSONNEL

The Founder and CEO: Devonne O. Edwards

Prior to Frontline, Mr. Edwards served as the Regional Manager for the largest Department of Homeland Security guard services contractor in the DC region.

He was responsible for all operational, compliance, training and recruiting activities for ten federal facilities within the Region with an employee count of more than 1,200 employees and revenues in excess of \$50 million annually. A veteran of the United States Air Force, Mr. Edwards served

honorably for nine years as a security police. During his tenure in the Air Force he was awarded multiple unit and Air Force level citations as well as individual citations and awards.

EXECUTIVE STAFF

Frontline's experienced executive, operations, business development and fiscal managers give Frontline the edge in being able to meet our clients' high standards. Because of our executive staff's experience, we are able to perform any task and respond quickly and effectively to correct any problem. Frontline maintains open lines of communications among all levels of management to ensure information flows from the lowest level of administrative support through our CEO and to our clients. The Frontline executive staffs' mission is to always "Self-Police- Self Correct!"

COMPANY EXPERIENCES

Frontline has extensive experience performing security services associated with protecting federal and state agencies and public utilities, employees, contractors, and visitors.

FINANCIAL RESOURCES

Frontline is financially capable of supporting our clients. In addition, Frontline has strong

resources in place to current annual revenue of \$5 million. The integrity of our finances is based on reliable fiscal management and appropriate utilization of our resources. Because of our frugal management style, Frontline is able to design, plan, implement, and maintain highly successful and efficient guard services.

OFFICER CORE

Before assuming posts our officers complete all mandated federal and state training curriculums which are designed to educated employees on the legal and operational aspects of their duties and responsibilities. Training includes onsite orientation, emergency response and safety. In addition, background checks are performed on all potential Frontline personnel. Employees who misrepresent their qualifications are considered a threat to security and are removed from the hiring process. The following sources of documentation are verified for each potential employee: verification of employment, education, three (3) reference letters, criminal history report, credit history, and driving records.



Frontline Past Performance:

Department of Homeland Security/Federal Protective Service, Multiple Federal Agencies in Washington DC

Frontline employs 50 armed Protective Security Officers (PSO) to man 11 fixed post and 7 roving post. Officers control building access with visitor sign-in and badge control. Officers also monitor vehicle parking lot entrances. Armed Officers are trained to FPS Standards (64 hours basic, 40 hours weapons and 16 hours Government-provided training) and certified in CPR, First Aid, AED, and expandable baton. Security Officers conduct bi-annual weapons qualification and receive 40 hours recertification training tri-annually to carry a 9mm firearm. Government-provided training includes magnetometer and X-ray procedures and operation. Supervisors receive an additional 9-hour supervisory training course that includes content on maintaining effective leadership and motivating officers to achieve high-quality standards. Supervisors conduct guard mount and weapons distribution at the beginning of each shift. All officers on this contract require DHS/FPS suitability.

Department of Homeland Security/Federal Protective Service, Drug Enforcement Administration in Sterling and Chantilly VA

Frontline employs 17 armed Protective Security Officers (PSO) to man 5 fixed posts and 5 roving post. Officers monitor building access with visitor sign-in. Armed Officers are trained to FPS Standards (64 hours basic, 40 hours weapons and 16 hours Government-provided training) and certified in CPR, First Aid, AED, and expandable baton. Security Officers conduct bi-annual weapons qualification and receive 40 hours recertification training tri-annually to carry a 9mm firearm. Supervisors receive an additional 9-hour supervisory training course that includes content on maintaining effective leadership and motivating officers to achieve high-quality standards. Supervisors conduct guard mount and weapons distribution at the beginning of each shift. All officers on this contract require DHS/FPS suitability.

Drug Enforcement Administration/Quantico VA and El Paso TX

Frontline employs 30 armed Protective Security Officers (PSO) to man 6 fixed posts and 5 roving post. Officers monitor building access with visitor sign-in. Armed Officers are trained to DEA Standards (64 hours basic, 40 hours weapons and 16 hours Government-provided training) and certified in CPR, First Aid, AED, and expandable baton. Security Officers conduct bi-annual weapons qualification and receive 40 hours recertification training tri-annually to carry a 9mm firearm. Supervisors receive an additional 9-hour supervisory training course that includes content on maintaining effective leadership and motivating officers to achieve high- quality standards. Supervisors conduct guard mount and weapons distribution at the beginning of each shift. All officers on this contract require DEA suitability as well as extensive background check.

Department of Homeland Security/Federal Protective Service, Social Security Administration in Washington DC

Frontline employs 12 armed Protective Security Officers (PSO) to man 5 fixed posts and 5 roving post. Officers monitor building access with visitor sign-in. Armed Officers are trained to FPS Standards (64 hours basic, 40 hours weapons and 16 hours Government-provided training) and certified in CPR, First Aid, AED, and expandable baton. Security Officers conduct bi-annual weapons qualification and receive 40 hours recertification training tri-annually to carry a 9mm firearm. Supervisors receive an additional 9-hour supervisory training course that includes content on maintaining effective leadership and motivating officers to achieve high- quality standards. Supervisors conduct guard mount and weapons distribution at the beginning of each shift. All officers on this contract require DHS/FPS suitability.



Frontline Past Performance:

Human Resources Command, Fort Knox, KY

Frontline employs 8 Officers, wearing security uniforms to man 3 fixed posts, control building entrances and screen visitors and packages received in the loading dock area. Roving patrols are conducted for the interior and exterior of the buildings. Officers participate in fire/evacuation drills safety checks, in the event of a medical emergency, are trained to assist until medical personnel arrive. Frontline officers also provide response for civil disturbances and hazardous conditions as required and enforce all building rules and regulations. Frontline participates in fire drills and HAZMAT drills to ensure preparedness in the event of an emergency. Our officers also manage key control and frequently conduct fire inspections/checks using a fire control panel. Officers receive 20 hours of site specific training to include (physical security operations; interpersonal skills and communication; observe, detect report techniques; report and form writing; military customs and courtesy; defensive tactics). All officers are fully equipped with first responder personal protection equipment. Supervisors conduct guard's mounts and prepare work schedules to ensure that all posts are continually manned.

Reid Temple African Methodist Church, Glenn Dale, MD

Frontline employs 10 unarmed officers, wearing soft uniforms to man 1 fixed and 1 roving post. Frontline also contracts 7 county police officers to assist with fund escorts and traffic control. Officers are responsible for monitoring closed circuit televisions (CCTV), visitors, and packages received in the loading dock area. Roving patrols are conducted for the interior and exterior of the building. Officers participate in fire/evacuation drills safety checks for the church as well as the school. In the event of a medical emergency, officers are trained to assist until medical personnel arrive. Officers receive 12 hours of site specific training to include (physical

security operations; interpersonal skills and communication; observe, detect report techniques; report and form writing). All officers are fully equipped with first responder personal protection equipment. Supervisors conduct guards mounts and prepare work schedules to ensure that all posts are continually manned.

The White House Credit Union, Arlington VA

Frontline employs one armed officer, wearing security uniform, to man one roving post and control suite entrance. This roving patrol conducts interior and exterior checks. Officers participate in fire/evacuation drills and safety checks. In the event of a medical emergency, officers are trained to assist until medical personnel arrive. The Frontline officer also provides response for civil disturbances and hazardous conditions as required and enforces all building rules and regulations. Frontline participates in fire drills and HAZMAT drills to ensure preparedness in the event of an emergency. Armed Officers must successful complete 40 hours of DCJS Commonwealth of Virginia training to include weapons and certify in CPR/AED, First Aid, and expandable batons. Officers receive annual training in CPR certification and weapons qualification.

Coastal International Security/Quality Assurance Program

Frontline employs a full time Quality Assurance Management team who ensures all operational policies and procedures are consistent with contract requirements by performing random inspections, audits, and intrusion test for all Frontline and Coastal contracts within the National Capital Region.



If you have questions, want to learn more about Frontline Security Services, interested in becoming our partner or joining our team, please do not hesitate to contact us.

Our customer service team will gladly assist you!

COMPANY INFORMATION:

Services: Guard Services
DUNS Number: 196900596
NAIC Code: 561612
CAGE Code: 57RL8
FED ID #: 61-1471121

COMPANY CONTACT:

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